



Job Posting – Spiritual Care Coordinator

For there will never cease to be poor in the land. Therefore I command you, 'You shall open wide your hand to your brother, to the needy, and to the poor in your land.' Deuteronomy 15:11

The opportunity

Are you are looking for an opportunity to build new programs, and increase the impact of a community agency? The Spiritual Care Coordinator is needed to bring innovation and creative solutions to the spiritual care needs of participants, volunteers, and staff. This is your opportunity to make your mark, and to make a difference in the lives of people living in poverty in Toronto.

About EHM

Spiritual care is, and has always been, at the heart of ehm's response to helping homeless people and others who come to access our services. Since 1913, EHM has been providing support services to individuals and families who are homeless, underhoused, and/or who have experienced trauma, mental illness, and addictions, in the downtown core. It is a Presbyterian Mission that welcomes and serves people of all faiths, genders, orientation, ethnocultural backgrounds and life experiences.

ehm provides the following services:

- Drop In space: A safe space that welcomes all community members
- Hot meal service: Serving hot meals daily to over 150 people seven days a week
- Housing assistance: Providing support, guidance and advocacy to individuals who need help finding housing, or keeping the housing that they have
- Spiritual care: A spiritual care worker offers support, advocacy, and will journey with clients through difficult times
- Financial trusteeship: Providing support and guidance to build financial literacy, assistance to navigate social assistance programs, advocacy, and budget planning and management
- Skills building and learning opportunities: Providing opportunities and guidance to clients to build communication and interpersonal skills and to develop life skills
- Mental health supports: Providing referrals and advocacy to connect clients to mental health resources, and ongoing support to help clients succeed with their care plans
- Housing: 84 units of alternative housing to over 110 tenants (individuals and families)

Position summary

EHM is seeking someone to bring spiritual leadership to ehm and to grow our existing spiritual care program. The program's objectives include:

- Increase the resiliency of vulnerable people by providing individual pastoral care and group activities
- Strengthen the relationship between Presbyterian congregations and ehm as a Presbyterian mission, by engaging individuals and groups in the delivery of services

To deliver this program, the Spiritual Care Coordinator will:

- In collaboration with the Director of Programs and Client Care, and ehm's Spiritual Care Committee, review and expand our Spiritual Care Program for ehm.
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- Design and facilitate volunteer-led activities to bridge clients with the greater community, and to break down social isolation. Activities to take place at ehm (e.g. crafts, board games), and within the community (e.g. parks, museums, art galleries)
- Develop and implement a training program to equip community members to assist with your ministry. Provide supervision, support, and mentoring.
- Journey with participants and provide confidential 1:1 support

You're the ideal candidate if:

- You have very strong interpersonal skills and ability to facilitate problem solving.
- You have a strong commitment to collaboration and an ability to work in a diverse, multi-faith team.
- You bring a structured and organized approach to your work, and can provide support in an environment that requires case management and documentation.
- You are effective at providing spiritual care and counselling in a multi-faith environment, which offers anti-oppressive practices and programs.
- You are detail oriented and can mobilise and organise staff and volunteers to think through, plan, and deliver activities together.
- You have a growth mindset and seek opportunities for professional development, are committed to receiving mentorship, and seek external resources (e.g. Canadian Association for Spiritual Care) to ensure programming and policies are informed by best practices.

Experience and Qualifications

- Ability to relate theology and behavioral science to the practice of spiritual care
- Demonstrated spiritual maturity and integrity coupled with a high degree of sensitivity, compassion, gentleness, caring, humility and approachability
- Must be able to work collaboratively as a member of both the spiritual care committee and inter-professional teams; and capable of working independently
- Demonstrated ability to be with people in their most vulnerable time exploring meaning and identifying values
- Experience training and supervising volunteers
- Experience working with individuals living with mental illness and addictions
- Individuals with training and professional experience outside of the homelessness sector are encouraged to apply
- Experience planning and organizing activities
- Formal theological education is an asset, but not required

Other

- **Reports to:** Director of Programs and Client Care
- **Schedule:** 37.5 hours per week, Sunday (12-8pm), Monday through Thursday (8:30am -4:30pm). Occasional Sunday mornings will be required to do outreach and presentations to ehm's Presbyterian Church supporters.

Applications

- **Application Deadline:** Thursday January 17th, 2018
 - **Please submit applications by email to the attention of:**
ehm Spiritual Care Committee
information@evangelhall.ca
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About ehm's Spiritual Care Program

ehm's Spiritual Care Program Objectives

- Increase the resiliency of vulnerable people by providing individual pastoral care and group activities
- Strengthen the relationship between Presbyterian congregations and ehm as a Presbyterian mission, by engaging individuals and groups in the delivery of services

Our Approach

We combine pastoral care with social services best practices, using modern techniques and training to affirm the infinite worth of each person that is bestowed upon them by God. The focus of pastoral care is upon the healing, guiding, supporting, reconciling, nurturing, and empowering of people in whatever situation they find themselves. It works inclusively with all people regardless of religious affiliation, and liaises with other workers or services relevant to the participant's needs.

About the Role of the Spiritual Care Worker

The Spiritual Care Coordinator is a member of the client support team that delivers services.

Examples of activities

The following are examples of activities that are part of the Spiritual Care Program

Client Support

- Using a combination of 1:1 and small group activities, provide support for clients, participants and tenants. Support includes active listening, encouragement, advocacy, goal setting, following-up and skills building.
- Provide information and referral to other agencies, faith-based programs and supports.
- Provide assistance with social systems navigation, including helping clients, participants and tenants find information, understand their options and choices, and assist with referrals.
- Provide clients with end of life counselling, ensure clients are encouraged to seek support through referrals if they have concerns about the afterlife.

External Relationships

- Support efforts to build new and maintain existing collaborations and partnerships
- Support churches in providing services at ehm during Sunday dinners
- Attend events in the community with a focus on spirituality as an ehm representative

Internal Support

- Provide spiritual care to staff in their professional roles to motivate and assist with vicarious trauma with through 1:1 support, by facilitating and/or engaging appropriate resources to facilitate group sessions to address and debrief direct and vicarious trauma, and by referring staff to appropriate resources and community agencies
 - Collaborate with other client care team members to ensure appropriate sharing of information and a team-based approach
 - Implement programs and activities for clients in a way that reflects ehm policies, and industry best practices and standards
 - Track and submit program and activity data related to spiritual care, and participate in service-delivery evaluation activities to identify opportunities to improve effectiveness and impact
 - Supervise and support volunteers and students assisting in the delivery of programs and activities related to spiritual care
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